



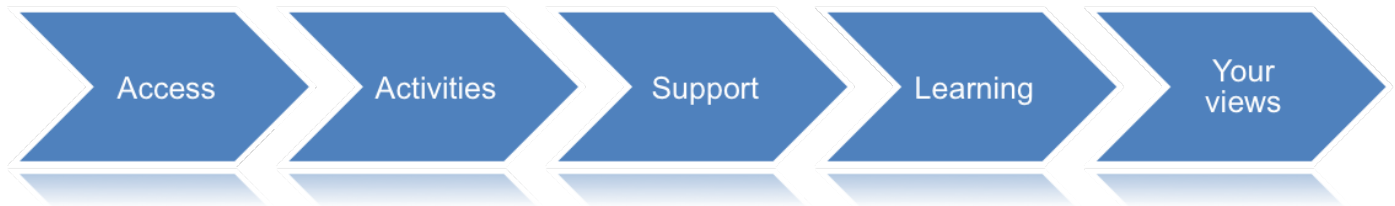
MASTER ONLINE* Learner Digital Experience Tracker (2016-17)

Page 1: Welcome!

We want to understand your needs and experiences as an online learner so we can make things better for you and other learners.

This Tracker includes questions about your *access* to online tools and resources, your *activities* online, the *support* you have for your online learning, and how you like to *learn*.

Questions should take no more than **15 minutes** to complete.



So you understand some of the words we use, we will ask about your:

- Devices (computers, tablets, smartphones etc. you use to get online)
- Learning environment (any 'virtual learning environment' provided for you such as Blackboard, Moodle, Collaborate, plus your own apps and web services if you use them for learning)
- Learning resources (websites, course content, e-journals, data, open learning resources)

Please click **NEXT** to begin.

This Tracker is being used by your institution as part of the [Jisc Digital Student Digital Experience](#) project.

1. Where do you usually study online?

- At home
- At work
- In a library or learning centre
- In a cafe or social space
- Other

1.a. If you selected Other, please tell us where:

2. Where you usually study online, do you have access to the following?*

	Yes	No	Don't know
Reliable WiFi*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reliable mobile network	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Online course materials*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My own social media	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
File storage and back-up*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e-books and journals*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. Which of these digital device(s) do you use to access your online learning?*

- Desktop computer*
- Laptop computer*
- Tablet/iPad*
- Smartphone/iPhone*
- Other*

3.a. If you selected Other, please tell us what other devices you use:

4. Are you able to*...

	Yes on my own	Yes with support	No	Don't know
Behave safely and respectfully online*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Create a positive online profile*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Judge online content for its relevance and reliability*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Change privacy settings and manage passwords*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Modify standard settings to suit your needs*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. Who best supports you to learn these kinds of skills?

- Tutors on my course
- Other course support staff
- Fellow students
- Online information
- Friends and family
- Work colleagues

6. Do you have a disability or health issue that affects how you study?

Yes

No

6.a. If NO please go to Q7. If YES...

	Yes	No
Have you had any difficulty accessing online provider information or course content as a result of your disability?	<input type="radio"/>	<input type="radio"/>
Have you had any support to use assistive technologies from your online provider?	<input type="radio"/>	<input type="radio"/>

6.a.i. Please give an example of an assistive technology, app or adaptation that you have found really useful:

7. As part of your online course, how often do you do the following activities?*

[+ More info](#)

	Weekly or more	Monthly or less	Never
Find information online*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Work online with others*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Produce work in a digital format*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Take part in a live online class or webinar	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Use an educational game or simulation for learning*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Apply your online learning in a real-world situation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Create a formal record of your learning*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7.a. Please give an example of an online course activity that you have found really useful*:

8. How often do you use digital tools or apps to ... *

[+ More info](#)

	Weekly or more	Monthly or less	Never
Manage links and references*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Organise your study time*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Make notes or recordings*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access lecture notes or recorded lectures*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Browse additional resources (not recommended by your tutor/lecturer)*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access learning on the move*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Discuss your learning informally on social media*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

8.a. Please give an example of a digital tool or app you find really useful for learning:

9. When I study online...

+ More info

	Agree	Neutral	Disagree	Don't know
I understand things better*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am more independent in my learning*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel more connected with my tutors*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel more connected with other learners*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I can fit learning into my life more easily*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I can access learning that would be impossible to access physically	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. When I study online...

Please don't select more than 1 answer(s) per row.

	1	2	3	4	5	
I strongly prefer to study independently	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	I strongly prefer to study with others

11. When I study online*...

	Agree	Neutral	Disagree	Don't know
I am more easily distracted*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I find it harder to manage all the information*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel more isolated*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I find it harder to motivate myself*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

12. How much do you agree with the following statements about your online learning?*

	Agree	Neutral	Disagree	Don't know
My course prepares me for the digital workplace*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Online assessments are delivered and managed well*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am told how my personal data is stored and used*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Learners are given the chance to be involved in how their online course is delivered*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

13. To improve your experience of online learning ... what one thing should we DO?*

14. To improve your experience of online learning ... what one thing should we NOT DO?*

Page 7: And finally ...

THIS PAGE MUST BE CUSTOMISED BEFORE LAUNCHING THE SURVEY.

Please consult the online guidance information on customising your survey before proceeding. Choose a maximum of 2 questions from the suggestions below, and delete the rest.

About the online learning environment question option: If you provide a dedicated online learning environment, type its name over 'the online learning environment' in the heading to personalise the question for your learners.

Remember to delete this note before you finalise the page and launch the survey.

Digital skills

15. How much do you agree with the following statements?

	Agree	Neutral	Disagree	Don't know
Before I started my course, I understood what digital skills I would need	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I can access digital training and support when I need it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have been made aware of any digital skills I need to improve	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Use of the online learning environment *Please add the name of your online environment software here to personalise this for your students*

16. How much do you agree with the following statements about your online learning environment?

+ More info

	Agree	Neutral	Disagree	Don't know
It is well designed	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It provides everything I need to succeed in my course	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I enjoy using the collaborative features	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Online feedback really helps me to improve	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I regularly access it on a mobile device	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

IF YOU WANT TO ADD YOUR OWN QUESTION, USE THE TEMPLATE BELOW AND DELETE THIS!

17. How much do you agree with the following statements?

	Agree	Neutral	Disagree	Don't know
Option 1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Option 2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Option 3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Page 8: About you

THIS PAGE MUST BE CUSTOMISED BEFORE LAUNCHING THE SURVEY.

You cannot edit the gender, age or 'reason for study' questions below. For the remaining questions, please choose two ways of grouping students that make sense at your institution and that will allow for meaningful comparisons. For example you might choose two of: year of study; subject of study; mode of study; place of study. For each question you will have to write a set of options that cover ALL the possibilities that students might want to select.

Please consult the online guidance information about customising your survey before proceeding.

Remember to delete this note before you finalise the page and launch the survey.

18. My age is ... *

- Under 21
- 21-24
- 25-60
- 60+

19. What gender do you identify as?*

- Male
- Female
- Other
- Prefer not to say

20. My main reason for engaging in online learning is...

- Self-development
- To enhance my career options
- To explore a personal / professional interest
- To meet a requirement of my work
- To learn socially
- Other

20.a. If you selected Other, please tell us what your main reason is:

21. What stage are you in your current course?

*

- First year
- Second year
- Third year
- Fourth year

22. What curriculum area are you studying in?

*

- Option 1
- Option 2
- Option 3
- Option 4

Page 9: Thank you!

Thank you for taking the time to complete the Online Learner Digital Experience Tracker.

More information about this year's Student Digital Experience Tracker project is available via [this Jisc web page](#).
