

Skills sector digital student project

Sarah Knight, Senior Co-design Manager, Student Experience, Jisc

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- » Phase 1 study reviewed students' **expectations** and **experiences** of the digital **environment** at university and we spoke to 500 staff and students during our consultation (2013-2014)
- » We conducted a review of practice in **schools** to identify likely incoming expectations (2014)
- » In phase 2 we focused on **FE** speaking to 220 learners and 300 staff from colleges across the UK (2014-2015)
- » Phase 4 **Online learners study**, review of practice and speaking to students studying on online or partly online courses (2016 -)

- » **Giles Pepler**, Senior Consultant, Sero, project manager and lead consultant
- » **Nick Jeans**, Sero, Senior Consultant (Learning Technology)
- » **Barry Phillips**, Senior Consultant, Sero
- » Support by **Seb Schmoller** (Sero Associate)

- » With support from **Ellen Lessner**, consultant



- » Introduce yourself to the person sat next to you
- » On a post-it record:
 - › Why are you here, what do you want to take away from today
- » On another different coloured post-it:
 - › Write down one challenge you experience in using technology with your learners in your organisation

- » How should Skills providers respond to **learners' changing expectations** of their digital environment?
- » What **experiences** prepare learners to flourish in a digital world?
- » What are providers doing to **engage their learners in dialogue** about their learning environment and to gather intelligence about their changing needs?
- » Who needs to be involved?



- » What do learners **WANT** (expectations) in relation to the digital?
- » What do learners **NEED** to succeed (experiences)?
- » Literature review| stakeholder interviews | learner focus groups | consultation events
- » Guidance for providers on **how to gather learners' views**, how to engage learners in an **ongoing dialogue** about the digital and how to **better support learners** digital experience
- » Identify **top challenges in relation to the digital learner experience** and identify what support providers need in addressing these challenges

What one thing should providers do to enhance learners' digital experience?

- » Text Wall: Send a text to 0207 183 8329 starting with digi
- » NOTE - if you don't start the text with digi, it won't go to our inbox
- » <http://padlet.com/sarahknight/digitalstudentskills>
- » #digitalstudent



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Programme

Wednesday 17 February

- 10:00 Arrival and registration
- 10:30 Welcome and introductions
- 10:50 Meeting the needs of all learners
- 11:30 Refreshment break
- 11:45 Gathering learners' views
- 12:45 Engaging learners in developing the digital environment
- 13:15 Lunch
- 14:00 What skills learners say
- 14:30 More tools for engaging learners
- 15:10 Next steps

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 **Matt Ewens Jisc**
@mattewensjisc

5h

Come to a consultation event and input to new guidance on the digital student experience for skills jisc.ac.uk/events #digitalstudent


Retweeted by Jisc SW & Midlands

Expand

About

This series of consultation events will help inform our [digital student: skills sector study](#). We are exploring the technology expectations and experiences of different learners' including adult and community learners, work based learners, apprentices and offender learners.

Join the discussion

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A hand is shown holding a white rectangular card. The card contains contact information for the Digital Student project. The background is a blurred image of a person's shoulder and arm.

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