Jisc

Skills sector digital student project

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» Phase 1 study reviewed students' **expectations** and **experiences** of the digital **environment** at university and we spoke to 500 staff and students during our consultation (2013-2014)

» We conducted a review of practice in **schools** to identify likely incoming expectations (2014)

» In phase 2 we focused on **FE** speaking to 220 learners and 300 staff from colleges across the UK (2014-2015)

» Phase 4 **Online learners study**, review of practice and speaking to students studying on online or partly online courses (2016 -)

» **Giles Pepler**, Senior Consultant, Sero, project manager and lead consultant

» **Nick Jeans**, Sero, Senior Consultant (Learning Technology)

» **Barry Phillips**, Senior Consultant, Sero

» Support by **Seb Schmoller** (Sero Associate)

» With support from **Ellen Lessner**, consultant

» Introduce yourself to the person sat next to you

» On a post-it record:

› Why are you here, what do you want to take away from today

» On another different coloured post-it:

› Write down one challenge you experience in using technology with your learners in your organisation

» How should Skills providers respond to **learners' changing expectations** of their digital environment?

» What **experiences** prepare learners to flourish in a digital world?

» What are providers doing to **engage their learners in dialogue** about their learning environment and to gather intelligence about their changing needs?

» Who needs to be involved?

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» What do learners **WANT** (expectations) in relation to the digital?

» What do learners **NEED** to succeed (experiences)?

» Literature review| stakeholder interviews | learner focus groups | consultation events

» Guidance for providers on **how to gather learners' views**, how to engage learners in an **ongoing dialogue** about the digital and how to **better support learners** digital experience

» Identify **top challenges in relation to the digital learner experience** and identify what support providers need in addressing these challenges

What one thing should providers do to enhance learners' digital experience?

» Text Wall: Send a text to 0207 183 8329 starting with digi

» NOTE - if you don't start the text with digi, it won't go to our inbox

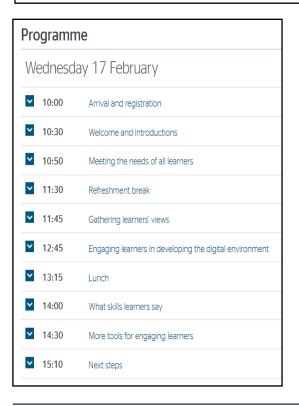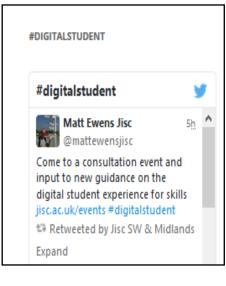» http://padlet.com/sarahknight/digital studentskills

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For findings and workshop resources:

http://digitalstudent.jiscinvolve.org

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