



Jisc

Bristol

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Skills Sector Digital Student Project

Sarah Knight, Senior Co-design Manager, Student Experience, Jisc

#digitalstudent

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- » Phase 1 study reviewed students' **expectations** and **experiences** of the digital **environment** at university and we spoke to 500 staff and students during our consultation (2013-2014)
- » We conducted a review of practice in **schools** to identify likely incoming expectations (2014)
- » In phase 2 we focused on **FE** speaking to 220 learners and 300 staff from colleges across the UK (2014-2015)
- » Prototyping a **digital student data service** to support providers & universities to gather their learners experiences of technology



Giles Pepler, Senior Consultant, Sero, project manager and lead consultant

Nick Jeans, Sero, Senior Consultant (Learning Technology)

Barry Phillips, Senior Consultant, Sero

Support by Seb Schmoller (Sero Associate)



With support from Ellen Lessner, consultant



- » Introduce yourself to the person sat next to you
- » On a post-it record:
 - > Why are you here, what do you want to take away from today
- » On another different coloured post-it:
 - > Write down one challenge you experience in using technology with your learners in your organisation

- » How should Skills providers respond to **learners' changing expectations** of their digital environment?
- » What **experiences** prepare learners to flourish in a digital world?
- » What are providers doing to **engage their learners in dialogue** about their learning environment and to gather intelligence about their changing needs?
- » Who needs to be involved?



- » What do learners **WANT** (expectations) in relation to the digital?
- » What do learners **NEED** to succeed (experiences)?
- » Literature review| stakeholder interviews | learner focus groups | consultation events
- » Guidance for providers on **how to gather learners' views**, how to engage learners in an **ongoing dialogue** about the digital and how to **better support learners** digital experience
- » Identify **top challenges in relation to the digital learner experience** and identify what support providers need in addressing these challenges

What one thing should providers do to enhance learners' digital experience?

- » Text Wall: Send a text to 0207 183 8329 starting with digi
 - » NOTE - if you don't start the text with digi, it won't go to our inbox
- » <http://padlet.com/sarahknight/digitalstudentskills>
- » #digitalstudent



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HOME

CHALLENGES

EXEMPLARS

FE STUDY

SKILLS STUDY

HE STUDY

RESOURCES

DATA SERVICE

10:00	Arrival and registration
10:30	Welcome and introductions
10:50	Meeting the needs of all learners
11:30	Refreshment break
11:45	Gathering learners' views
12:45	Engaging learners in developing the digital environment
13:15	Lunch
14:00	What skills learners say
14:30	More tools for engaging learners
15:10	Next steps

#DIGITALSTUDENT

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Matt Ewens Jisc @mattewensjisc 5h

Come to a consultation event and input to new guidance on the digital student experience for skills jisc.ac.uk/events #digitalstudent

Retweeted by Jisc SW & Midlands

About

This series of consultation events will help inform our [digital student: skills sector study](#). We are exploring the technology expectations and experiences of different learners' including adult and community learners, work based learners, apprentices and offender learners.

Join the discussion

[#digitalstudent](#)

Digital Student

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Giles Pepler

giles.pepler@sero.co.uk

Sarah Knight

sarah.knight@jisc.ac.uk

<http://digitalstudent.jiscinvolve.org>



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