



Jisc

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# Gathering learners' views

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#digitalstudent

<http://digitalstudent.jiscinvolve.org>

1. How do you gather your learners' views of technology?
2. How do you engage your learners in the development of your digital strategy or digital environment?



**Write down your answers on 2 post-it notes!**

- » Learners in our studies saw the digital student project as an opportunity to **contribute and get involved**
- » **Digital engagement methods** such as social media, Padlets, Twitter walls, vox pops etc., are popular...
- » ... and once established can be used for other issues too
- » Digital learners are varied – it is important that the **experience of different groups** is represented
- » Learners can get **involved in different ways** e.g. advocate, researcher, representative, intern, change agent, project lead, buddy, mentor, designer...
- » Make sure learners can share ideas and **see how they are acted on**



We conducted 8 focus groups:

- » The target now is to reach at least 100 learners
- » Groups cover a good geographical spread
- » Learners are from a range of skills sectors and study levels: apprenticeships, adult and community learning and offender learning
- » Dropouts (of providers and learners) has been challenging

## Tools

- » Learner profile
- » Focus Group Process
- » Card sort

## Skills

- » What we learnt about conducting research in the Skills sector setting



- » Card sort protocol
- » Technology
- » Room arrangement
- » Permissions (organisations and individuals)



- » Take the cards out of the envelope and lay them on the table so that all are visible.
- » Put the 'theme heading' at the top and after a group discussion, put the remaining cards in order of importance underneath the theme card.
- » If you want to add something to the existing cards, use a post-it.
- » If you don't understand a card or consider it unimportant, put it back in the envelope.
- » Timed exercise keeps everyone on task.

- » How was that for you?
- » What have you learned?
- » How might you use this?





# Supporting our learners' digital experience

**Jane Edwards, Jisc Account Manager**