

# Pembrokeshire College



A powerful digital tool  
for decision-making  
and innovation

## Engaging Staff and Students

Shortlisted for TES & College Wales Learner Voice Awards  
Winner of UWTSD ISD iSustain Social Impact Award

## Students

Students are trained in the use of VocalEyes during induction. Course Reps promote the system with ideas being suggested, rated and debated then considered by the Student Council and SMT at regular meetings.



VocalEyes taps into the skills students have in using digital tools and provides evidence of engagement .

**Ideas    Turn into    Actions**

**Then get reported back onto VocalEyes**

Students can access by SSO (single sign-on) via college intranet homepage.

# Staff

VocalEyes has invigorated out staff engagement involving a large proportion of staff in generating ideas that have seen real change happen at a strategic level.



Staff were invited to use VocalEyes as part of Pembrokeshire College's **Institutional Planning Day**

**Our Staff Forum is informed by the ideas & opinions captured on VocalEyes providing priorities and helping avoid backlash decisions.**

# So far we have ..

- \* Captured over *60,000* interactions with students
- \* Improved Quality (thro student-generated ideas)
- \* *Provided a feedback loop with actions published on VocalEyes*

The screenshot displays two examples of how ideas from VocalEyes are translated into actions. Each entry includes the original idea, its statistics, the resulting action, a description of the action, the date it was posted, and a 'Tangible Outcome' checkbox.

**Example 1:**  
Idea: [Make the Gym Available to Everyone!](#) (archived) av. rating: 4.2 rated by: 313 declined by: 0  
**Action:** **WOW - Gym open**  
WOW - What's on Wednesday scheme is now providing access to the gym for all students on Wednesday afternoons.  
posted on 30 Aug 2013  
 Tangible Outcome

**Example 2:**  
Idea: [We need to have more seating areas](#) (archived) av. rating: 3.9 rated by: 87 declined by: 1  
**Action:** **more seating provided**  
There is now more seating available in the atrium and in the courtyard  
posted on 18 Sep 2013  
 Tangible Outcome

**Staff: are able to use VocalEyes for meetings and group tutorials. More than 200 ideas have been suggested by staff so far.**